

About NFON AG.

Headquartered in Munich, NFON AG is the only pan-European cloud PBX provider – counting more than 15,000 companies across 13 European countries as customers. NFON, the cloud telephone system, offers over 150 functions as well as a seamless integration of premium solutions. With our intuitive communications solutions, we enable European companies to improve their work a little, every single day. NFON is the new freedom of business communication.



Cloud solution 'Made in Germany'



High savings potential



Unlimited capacity



Intelligent functions



Easy to use



Network of local service partners

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NFON
Cloud Telephone System

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Nhospitality

The communication solution for
the accommodation industry.

The new freedom in business communications.



NFON
Cloud Telephone System



Nhospitality

The communications service that exceeds guest, management and staff demands

Optimised for smartphones and tablets

Nhospitality

- Facilitates communication with guests and across teams
- Manages mobile service procedures easily and efficiently
- Accelerates response times across all service units
- Increases guest satisfaction and customer retention
- Integrates seamlessly with hotel property management systems
- Optimises operational costs with projectable monthly price plans

Nhospitality brings the benefits of the NFON Cloud Telephone System to the hospitality industry. Operated from secure and reliable NFON data centres, this central, virtual communications service enables hotels to streamline all service-related communication processes. With Nhospitality, hotels can spoil guests with prompt and attentive services whilst at the same time minimising costs and response times – all without any additional hardware or software procurement. Nhospitality seamlessly integrates with property management systems (PMS) and supports their entire scope of functions, making it the go-to solution for effective service management.

Specifically developed to fulfil communication requirements

Whilst Nhospitality connects a sophisticated hotel PMS to the NFON Cloud Telephone System, the service can also be implemented as a stand-alone solution in smaller accommodation establishments such as guest houses, hostels and dormitories.

High-speed Internet access (HSIA), TV and other interfaces can be integrated to create individual guest packages, enabling innovative service routines that exceed guest expectations. Furthermore, Nhospitality enables easy administration for a wide range of extensions in areas such as business centres and conference rooms.

Unrestricted mobility for immediate service

Nhospitality enables mobile communications, thus giving you all the freedom you need to provide exceptional guest services. Using a landline number, you can call staff members on mobile devices connected by Wi-Fi or GSM in order to instantly respond to guest needs, promptly cater to service requests, and coordinate service units in the most efficient manner. **Benefit from a modern, flexible cloud communications infrastructure that keeps your guest services moving.**

Comprehensive service functions to get more done with less effort

Nhospitality consolidates all service communications into a sleek browser interface that enables you to schedule and automate tasks, to administrate service procedures

and to manage communication across all service units. Nhospitality assumes essential functions such as multilingual wake-up calls and guest accounting, whilst also enabling the management of room statuses when checking guests in or out. **Benefit from maximum control and safety with hotel-optimised VoIP telephones.**

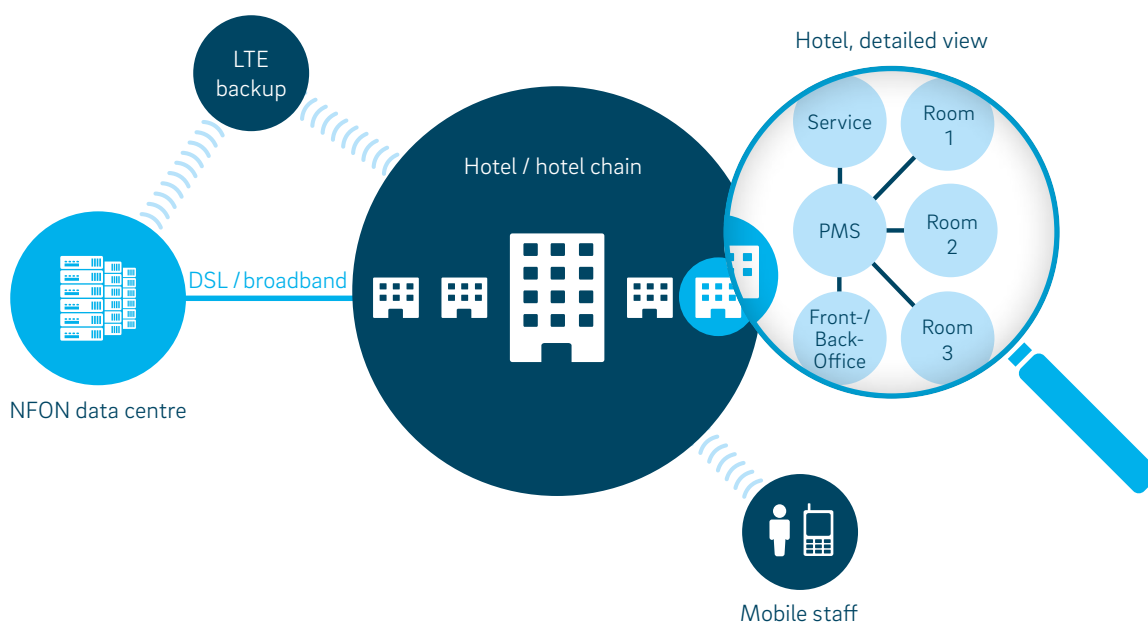
Hassle-free operations at projectable costs

Nhospitality and the NFON Cloud Telephone System are virtual cloud-based solutions, which are operated from state-of-the-art data centres, meaning that there is no need to install a PBX system. NFON specialists carry out

the integration, and all system updates are free of charge. Since our fixed monthly price plans are based on actual usage, you only pay for what you need.

Diving into the future of guest communication

With Nhospitality, you are all set for modern hotel communications that leave the era of landline telephones behind. This guest-centric solution opens up new possibilities for you to offer attractive services – consistently – across all end devices, including guest room tablets. Use of Nhospitality helps to increase guest retention and at the same time, it will generate additional revenues.



Supporting VoIP telephones, PCs, smartphones and tablets, Nhospitality enables seamless communications from the back office to service teams, all the way to guest rooms.

	Basic	Standard	Pro
PMS interface	Yes	Yes	Yes
Check-in / Check-out incl. room status	Yes	Yes	Yes
Accounting	Yes	Yes	Yes
Wake-up call + TTS for minibar + laundry service	No	Yes	Yes
Voicemail	No	No	Yes